

TERMS & CONDITIONS

Billing

- WC Transportation Services Group, Inc. drivers are prohibited from soliciting gratuities.
- Additional charges will be itemized on the customer's billing statement when applicable (e.g. tolls, parking, airport and regulatory fees, operating surcharge, cell phone)
- All published rates are subject to change without notice.
- All rates are calculated in the local currency and billed in U.S. dollars at the prevailing exchange rate.
- Due to fluctuating currency exchange rates, U.S. dollar equivalents of international rates may vary.
- Applicable taxes will be charged as required.
- A 25 % U.S. holiday surcharge, based on the fare, stop and waiting time, will be charged to all trips occurring on New Year's Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving Day and Christmas Day. Similar surcharges apply to trips occurring on recognized holidays in locations outside the United States.

Sedans

Flat-rate rides

- WC Transportation Services Group, Inc. has standardized routes with flat-rate pricing for travel to and from most major cities and airports.
- Waiting time is defined as the length of time that elapses between a scheduled pickup and a passenger getting into the reserved vehicle. After a five (5) minute grace period on all flat-rate trips that do not begin at an airport, there is an \$8.25 charge for every five (5) minutes a chauffeur is waiting.
- Passenger-requested stops on route during a flat-rate trip will be charged at \$8.25 per five (5) minute increment.
- Passenger-requested stops off route during a flat-rate trip will be charged the prevailing hourly rate.

Time-based rides

- Rides between locations to which a flat-rate does not apply will be billed for the time the vehicle and chauffeur are at your service. The vehicle hourly rate will apply.
- Time-based rides are subject to a fixed positioning charge that represents the cost incurred for the vehicle and chauffeur to travel to your pickup location and to return from your drop-off point. All positioning charges are fixed according to vehicle type.
- Time-based rides along a small number of routes are subject to a time-based positioning charge that represents the time it takes the vehicle and chauffeur to travel to your pickup location and to return from your drop-off point. The vehicle hourly rate will apply.

- Time-based charges are billed in 30-minute increments.

Non-sedan vehicles (SUVs, limousines, vans, minibuses and motor coaches)

- All non-sedan vehicles to which a flat-rate does not apply will be billed on an hourly basis.
- Rides between locations to which a flat-rate does not apply will be billed for the time the vehicle and chauffeur are at your service. The vehicle hourly rate will apply.
- Time-based rides are subject to a fixed positioning charge that represents the cost incurred for the vehicle and chauffeur to travel to your pickup location and to return from your drop-off point. All positioning charges are fixed according to vehicle type.
- Time-based rides along a small number of routes are subject to a time-based positioning charge that represents the time it takes the vehicle and chauffeur to travel to your pickup location and to return from your drop-off point. The vehicle hourly rate will apply.
- Time-based charges are billed in 30-minute increments.

Cancellation and no-show fees

Cancellation charges equal to the rate confirmed at time of reservation will apply unless:

- Sedans are cancelled more than two (2) hours prior to scheduled pickup time.
- Sport utility vehicles are cancelled more than six (6) hours prior to scheduled pickup time.
- Minibuses are cancelled more than forty-eight (48) hours prior to scheduled pickup time.
- Motor coaches are cancelled more than seventy-two (72) hours prior to scheduled pickup time.
- Vans and Sprinters are cancelled more than twelve (12) hours prior to scheduled pickup time.
- Limousines are cancelled more than forty-eight (48) hours prior to scheduled pickup time.
- Coordinators are cancelled more than forty-eight (48) hours prior to the scheduled arrival time.
- A no-show fee equal to the base fare price of the trip, plus any applicable waiting time fee, will be charged when the passenger(s) fails to arrive at the designated location. To avoid a no-show fee, call 888-WCTRANS if you cannot locate your sedan.

The above cancellation terms represent standard policy at WC Transportation Services Group, Inc. and may be modified from time to time based on market, desired reservation dates and vehicle availability. All modifications that are mutually agreed upon in writing or communicated and confirmed at the time of reservation will supersede the above.

Pet Policy

Pets are allowed in WC Transportation Services Group, Inc vehicles. If the pet weighs more than 15 pounds, then they must be placed in a kennel crate. Small pets must be leashed or placed in a carrying case and must not travel in the seat next to your chauffeur.

Please note that certified service animals do not need to be placed in a crate. To ensure a smooth ride for both you and your pet it is best to call us beforehand at (800) 672-7676 to make arrangements so we match you with a pet-friendly chauffeur.

Additional

- Neither WC Transportation Services Group, Inc, nor any of its subcontractors or affiliates, shall be liable for or assume any liability or responsibility whatsoever for any lost or misplaced personal property or any other item left in a vehicle.
- In no event will WC Transportation Services Group, Inc. or any of its subcontractors or affiliates be liable or responsible for damages of any kind caused by any delay in performance or failure to perform, in whole or in part, any of their obligations in connection with the services, where such delay or failure is due in part to fire, earthquake, weather, traffic, road construction, strikes, government sanctioned embargo, flood, act of God, act of war or terrorism, act of any public authority or sovereign government, civil disorder, delay caused by any air or ground passenger carrier, or any other circumstances beyond the reasonable control of WC Transportation Services Group, Inc. , its subcontractors or affiliates.
- WC Transportation Services Group, Inc. does not provide child safety seats. Parents and guardians of children traveling in WC Transportation Services Group, Inc. vehicles are responsible for providing and installing child safety seats in accordance with state and federal laws.
- The following items are prohibited from WC Transportation Services Group, Inc. vehicles: alcoholic beverages, glass containers, smoking, firearms, explosives and fireworks.
- You confirm that you have read our Privacy Policy, which can be found on the WC Transportation Services Group, Inc. website (<http://wctsg.com/policies/>) and agree that the terms of such policy are reasonable and satisfactory to you.

Disclaimer for WC Transportation Service Group, Inc.

If you require any more information or have any questions about our site's disclaimer, please feel free to contact us by email at travel@wctsg.com

Disclaimers for WC Transportation Service Group, Inc.

All the information on this website - <https://www.wctsg.com> - is published in good faith and for general information purpose only. WC Transportation Service Group, Inc. does not make any warranties about the completeness, reliability and accuracy of this information. Any action you take upon the information you find on this website (WC Transportation Service Group, Inc.), is

strictly at your own risk. WC Transportation Service Group, Inc. will not be liable for any losses and/or damages in connection with the use of our website.

From our website, you can visit other websites by following hyperlinks to such external sites. While we strive to provide only quality links to useful and ethical websites, we have no control over the content and nature of these sites. These links to other websites do not imply a recommendation for all the content found on these sites. Site owners and content may change without notice and may occur before we have the opportunity to remove a link which may have gone 'bad'.

Please be also aware that when you leave our website, other sites may have different privacy policies and terms which are beyond our control. Please be sure to check the Privacy Policies of these sites as well as their "Terms of Service" before engaging in any business or uploading any information.

Consent

By using our website, you hereby consent to our disclaimer and agree to its terms.

Update

Should we update, amend or make any changes to this document, those changes will be prominently posted here.

DUTY OF CARE

WC Transportation Service Group understands that there are so many different options for ground transportation, but as part of our commitment to you, we have adopted the standard duty of care that is essential for providing the most professional and reliably safe experience available to you.

- Proof of proper commercial-for-hire licensing and certifications as governed by local, state and federal regulations
 - Proof that the vehicle has undergone regular inspections, is certified safe, and mechanically sound
 - Information concerning the passenger and total load limit of the vehicle
 - A safe and courteous driver that obeys all traffic laws with proof of commercial vehicle insurance
 - A fully vetted and trained driver that has undergone official criminal background checks and pre-hire drug testing
 - A pre-trip safety briefing – given either verbally or by video, as per individual state regulations – that details locations of emergency exits, and any applicable emergency procedures
 - Access to fully functioning seatbelts for all passengers, as well as a child safety seat restraint system, in accordance with state regulations
 - Ready access to the transportation service provider, via email, telephone or in-person, of the ground transportation service to voice any concerns or complaints that arise before, during and after the ride
 - A quoted fare for your trip and a final charge that matches that agreed-upon amount (except in cases of changes in trip itinerary or duration)
 - Air conditioning or heat on request
- Regarding the Duty of Care, all ground transportation services and drivers, whose vehicles include but are not limited to sedans, SUVs, vans, mini-coaches or buses should adopt the following strongly suggested practices.
- Drivers should be properly screened, licensed and trained, which includes the following:
- Criminal background and security check by a certified agency or equivalent
 - Pre-hire drug testing and random testing program, when required by USDOT
 - Driver training program that includes driver duties, customer service, safety and defensive driving skills
 - Certified medical examination, as required by local, state and federal regulations
- Ground transportation vehicles should be properly licensed, safe, and commercially insured which includes the following:
- Proper supervision, retraining and discipline when appropriate
 - Commercial insurance with liability coverage, as required by local, state and federal regulations
 - Proper licensing permits
 - Proper modification certification (if applicable)

- Motor vehicle inspections, as required by local, state and federal regulations

We will continue working hard to maintain this commitment and will continue evolving with any new requirements or suggestions adopted by the NLA (National Limousine Association)

PRIVACY POLICY

Last updated: May 1st, 2020

This Privacy Policy describes Our policies and procedures on the collection, use and disclosure of Your information when You use the Service and tells You about Your privacy rights and how the law protects You. We use Your Personal data to provide and improve the Service. By using the Service, You agree to the collection and use of information in accordance with this Privacy Policy.

Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Privacy Policy:

- You means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.
- Company (referred to as either “the Company”, “We”, “Us” or “Our” in this Agreement) refers to WC Transportation Service Group, 120 Industrial Avenue, Little Ferry, NJ 07643.
- Affiliate means an entity that controls, is controlled by or is under common control with a party, where “control” means ownership of 50% or more of the shares, equity interest or other securities entitled to vote for election of directors or other managing authority.
- Account means a unique account created for You to access our Service or parts of our Service.
- Website refers to WC Transportation Service Group, accessible from www.wctsg.com
- Service refers to the Website.
- Country refers to: New Jersey, United States
- Service Provider means any natural or legal person who processes the data on behalf of the Company. It refers to third-party companies or individuals employed by the Company to facilitate the Service, to provide the Service on behalf of the Company, to perform services related to the Service or to assist the Company in analyzing how the Service is used.
- Third-party Social Media Service refers to any website or any social network website through which a User can log in or create an account to use the Service.
- Personal Data is any information that relates to an identified or identifiable individual.

- Cookies are small files that are placed on Your computer, mobile device or any other device by a website, containing the details of Your browsing history on that website among its many uses.
- Usage Data refers to data collected automatically, either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).

Collecting and Using Your Personal Data

Types of Data Collected

Personal Data

While using Our Service, We may ask You to provide Us with certain personally identifiable information that can be used to contact or identify You. Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Address, State, Province, ZIP/Postal code, City
- Usage Data

Usage Data

Usage Data is collected automatically when using the Service.

Usage Data may include information such as Your Device's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that You visit, the time and date of Your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

When You access the Service by or through a mobile device, We may collect certain information automatically, including, but not limited to, the type of mobile device You use, Your mobile device unique ID, the IP address of Your mobile device, Your mobile operating system, the type of mobile Internet browser You use, unique device identifiers and other diagnostic data.

We may also collect information that Your browser sends whenever You visit our Service or when You access the Service by or through a mobile device.

Tracking Technologies and Cookies

We use Cookies and similar tracking technologies to track the activity on Our Service and store certain information. Tracking technologies used are beacons, tags, and scripts to collect and track information and to improve and analyze Our Service.

You can instruct Your browser to refuse all Cookies or to indicate when a Cookie is being sent. However, if You do not accept Cookies, You may not be able to use some parts of our Service.

Cookies can be “Persistent” or “Session” Cookies. Persistent Cookies remain on your personal computer or mobile device when You go offline, while Session Cookies are deleted as soon as You close your web browser.

We use both session and persistent Cookies for the purposes set out below:

- Necessary / Essential Cookies

Type: Session Cookies

Administered by: Us

Purpose: These Cookies are essential to provide You with services available through the Website and to enable You to use some of its features. They help to authenticate users and prevent fraudulent use of user accounts. Without these Cookies, the services that You have asked for cannot be provided, and We only use these Cookies to provide You with those services.

- Cookies Policy / Notice Acceptance Cookies

Type: Persistent Cookies

Administered by: Us

Purpose: These Cookies identify if users have accepted the use of cookies on the Website.

- Functionality Cookies

Type: Persistent Cookies

Administered by: Us

Purpose: These Cookies allow us to remember choices You make when You use the Website, such as remembering your login details or language preference. The purpose of these Cookies is to provide You with a more personal experience and to avoid You having to re-enter your preferences every time You use the Website.

For more information about the cookies we use and your choices regarding cookies, please visit our Cookies Policy.

Use of Your Personal Data

The Company may use Personal Data for the following purposes:

- To provide and maintain our Service, including to monitor the usage of our Service.
- To manage Your Account: to manage Your registration as a user of the Service. The Personal Data You provide can give You access to different functionalities of the Service that are available to You as a registered user.
- For the performance of a contract: the development, compliance and undertaking of the purchase contract for the products, items or services You have purchased or of any other contract with Us through the Service.
- To contact You: To contact You by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to the functionalities, products or contracted services, including the security updates, when necessary or reasonable for their implementation.
- To provide You with news, special offers and general information about other goods, services and events which we offer that are similar to those that you have already purchased or enquired about unless You have opted not to receive such information.
- To manage Your requests: To attend and manage Your requests to Us.

We may share your personal information in the following situations:

- With Service Providers: We may share Your personal information with Service Providers to monitor and analyze the use of our Service, to show advertisements to You to help support and maintain Our Service, to contact You, to advertise on third party websites to You after You visited our Service or for payment processing.
- For Business transfers: We may share or transfer Your personal information in connection with, or during negotiations of, any merger, sale of Company assets, financing, or acquisition of all or a portion of our business to another company.
- With Affiliates: We may share Your information with Our affiliates, in which case we will require those affiliates to honor this Privacy Policy. Affiliates include Our parent company and any other subsidiaries, joint venture partners or other companies that We control or that are under common control with Us.
- With Business partners: We may share Your information with Our business partners to offer You certain products, services or promotions.
- With other users: when You share personal information or otherwise interact in the public areas with other users, such information may be viewed by all users and may be publicly distributed outside. If You interact with other users or register through a Third-Party Social Media Service, Your contacts on the Third-Party Social Media Service may see You name, profile, pictures and description of Your activity. Similarly, other users

will be able to view descriptions of Your activity, communicate with You and view Your profile.

Retention of Your Personal Data

The Company will retain Your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use Your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

The Company will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of Our Service, or We are legally obligated to retain this data for longer time periods.

Transfer of Your Personal Data

Your information, including Personal Data, is processed at the Company's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to — and maintained on — computers located outside of Your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from Your jurisdiction.

Your consent to this Privacy Policy followed by Your submission of such information represents Your agreement to that transfer.

The Company will take all steps reasonably necessary to ensure that Your data is treated securely and in accordance with this Privacy Policy and no transfer of Your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of Your data and other personal information.

Disclosure of Your Personal Data

Business Transactions

If the Company is involved in a merger, acquisition or asset sale, Your Personal Data may be transferred. We will provide notice before Your Personal Data is transferred and becomes subject to a different Privacy Policy.

Law enforcement

Under certain circumstances, the Company may be required to disclose Your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g. a court or a government agency).

Other legal requirements

The Company may disclose Your Personal Data in the good faith belief that such action is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of the Company
- Prevent or investigate possible wrongdoing in connection with the Service
- Protect the personal safety of Users of the Service or the public
- Protect against legal liability

Security of Your Personal Data

The security of Your Personal Data is important to Us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While We strive to use commercially acceptable means to protect Your Personal Data, We cannot guarantee its absolute security.

Detailed Information on the Processing of Your Personal Data

Service Providers have access to Your Personal Data only to perform their tasks on Our behalf and are obligated not to disclose or use it for any other purpose.

Email Marketing

We may use Your Personal Data to contact You with newsletters, marketing or promotional materials and other information that may be of interest to You. You may opt-out of receiving any, or all, of these communications from Us by following the unsubscribe link or instructions provided in any email We send or by contacting Us.

We may use Email Marketing Service Providers to manage and send emails to You.

Payments

We may provide paid products and/or services within the Service. In that case, we may use third-party services for payment processing (e.g. payment processors).

We will not store or collect Your payment card details. That information is provided directly to Our third-party payment processors whose use of Your personal information is governed by their Privacy Policy. These payment processors adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, Mastercard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of payment information.

Children's Privacy

Our Service does not address anyone under the age of 13. We do not knowingly collect personally identifiable information from anyone under the age of 13. If You are a parent or guardian and You are aware that Your child has provided Us with Personal Data, please contact Us. If We become aware that We have collected Personal Data from anyone under the age of 13 without verification of parental consent, We take steps to remove that information from Our servers.

We also may limit how We collect, use, and store some of the information of Users between 13 and 18 years old. In some cases, this means We will be unable to provide certain functionality of the Service to these users.

If We need to rely on consent as a legal basis for processing Your information and Your country requires consent from a parent, We may require Your parent's consent before We collect and use that information.

Links to Other Websites

Our Service may contain links to other websites that are not operated by Us. If You click on a third party link, You will be directed to that third party's site. We strongly advise You to review the Privacy Policy of every site You visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

Changes to this Privacy Policy

We may update our Privacy Policy from time to time. We will notify You of any changes by posting the new Privacy Policy on this page.

We will let You know via email and/or a prominent notice on Our Service, prior to the change becoming effective and update the "Last updated" date at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact Us

If you have any questions about this Privacy Policy, you may contact us:

- By email: privacy@wctsg.com
- By mail:
 - Privacy Team

- WC Transportation Service Group, Inc.
- 120 Industrial Avenue
- Little Ferry, NJ 07643

COOKIE POLICY (US)

This page was last changed on May 2, 2020, last checked on May 2, 2020 and applies to citizens of the United States.

1. Introduction

Our website, <https://wctsg.com> (hereinafter: "the website") uses cookies and other related technologies (for convenience all technologies are referred to as "cookies"). Cookies are also placed by third parties we have engaged. In the document below we inform you about the use of cookies on our website.

2. What are cookies?

A cookie is a small simple file that is sent along with pages of this website and stored by your browser on the hard drive of your computer or another device. The information stored therein may be returned to our servers or to the servers of the relevant third parties during a subsequent visit.

3. What are scripts?

A script is a piece of program code that is used to make our website function properly and interactively. This code is executed on our server or on your device.

4. What is a web beacon?

A web beacon (or a pixel tag) is a small, invisible piece of text or image on a website that is used to monitor traffic on a website. In order to do this, various data about you is stored using web beacons.

5. Consent

When you visit our website for the first time, we will show you a pop-up with an explanation about cookies. You do have the right to opt-out and to object against the further use of non-functional cookies.

5.1 Manage your consent settings

Functional cookies

Marketing

You can also disable the use of cookies via your browser, but please note that our website may no longer work properly.

6. Cookies

6.1 Technical or functional cookies

Some cookies ensure that certain parts of the website work properly and that your user preferences remain known. By placing functional cookies, we make it easier for you to visit our website. This way, you do not need to repeatedly enter the same information when visiting our website and, for example, the items remain in your shopping cart until you have paid. We may place these cookies without your consent.

6.2 Advertising cookies

On this website we use advertising cookies, enabling us to gain insights into the campaign results. This happens based on a profile we create based on your behavior on <https://wctsg.com>. With these cookies you, as website visitor are linked to a unique ID, but will not profile your behavior and interests to serve personalized ads.

You can object to the tracking by these cookies by clicking the "Revoke cookie consent" button.

6.3 Social media buttons

On our website we have included buttons for Facebook, Twitter, LinkedIn and Instagram to promote webpages (e.g. "like", "pin") or share (e.g. "tweet") on social networks like Facebook, Twitter, LinkedIn and Instagram. These buttons work using pieces of code coming from Facebook, Twitter, LinkedIn and Instagram themselves. This code places cookies. These social media buttons also can store and process certain information, so a personalized advertisement can be shown to you.

Please read the privacy statement of these social networks (which can change regularly) to read what they do with your (personal) data which they process using these cookies. The data that is retrieved is anonymized as much as possible. Facebook, Twitter, LinkedIn and Instagram are located in the United States.

7. Placed cookies

Divi (Elegant Themes)

Name	Retention	Function
Functional		
et_builder_product_version	session	Store a version number for updates

[et_fb_module_data](#) session Provide functions across pages
[et-pb-recent-items-font_family](#) persistent Provide functions across pages
[et-pb-recent-items-colors](#) persistent Provide functions across pages

Purpose pending investigation

[et-saved-post-*](#)

[et-saved-post-*](#)

Sharing

This data is not shared with third parties.

Tidio Live Chat

Name Retention Function

Purpose pending investigation

[tidio state *](#)

Sharing

This data is not shared with third parties.

Google Analytics

Name Retention Function

Statistics (anonymous)

[_ga](#) 2 years

[_gid](#) 1 day Count and track pageviews

[_gat](#) 1 minute Filter requests from bots

Statistics

[_gat_gtag_UA *](#) 1 minute Store a unique user ID

[_gat_UA-*](#) session

Sharing

This data is not shared with third parties.

WPForms

To exercise these rights, please contact us. Please refer to the contact details at the bottom of this cookie statement. If you have a complaint about how we handle your data, we would like to hear from you.

9. Enabling/disabling and deleting cookies

You can use your internet browser to automatically or manually delete cookies. You can also specify that certain cookies may not be placed. Another option is to change the settings of your internet browser so that you receive a message each time a cookie is placed. For more information about these options, please refer to the instructions in the Help section of your browser.

10. Selling data to third parties

We do not sell data to third parties

11. Contact details

For questions and/or comments about our cookie policy and this statement, please contact us by using the following contact details:

WC Transportation Service Group, Inc.
120 Industrial Avenue
Little Ferry, NJ 07643
United States
Website: <https://wctsg.com>
Email: travel@wctsg.com
Phone number: (201) 440-0500

This cookie policy was synchronized with cookiedatabase.org on May 2, 2020